

**Online Teaching Assistants:  
Learning Management Systems and Technology at American University**

**Learning Outcomes**

1. Identify the two learning management systems at AU.
2. Access resources for future questions about the learning management systems.
3. Access resources for future questions about Zoom.

**Module Description**

Please take a look at the following resources, paying special attention to the learning management system and tools you may be

### Reflection Questions

- a. Who can you email for future questions about using Zoom? Canvas? Blackboard?
- b. Which features of the learning management system should you be familiar with for your TA appointment?
- c. How will synchronous sessions be facilitated? Will there be chat? Breakout groups?

### Help and Support at AU

- Find answers to existing instructional questions and ask your own on the [American University Service Now Learning Support](#)

